

IT services for New BOKU Students

Science
for [life]

Overview IT Services for New Students

[BOKU-Start](#) > [BOKU University](#) > [Working at BOKU University](#) > [Services](#) > [IT Services](#) > [At your Service](#) > [First Steps](#)

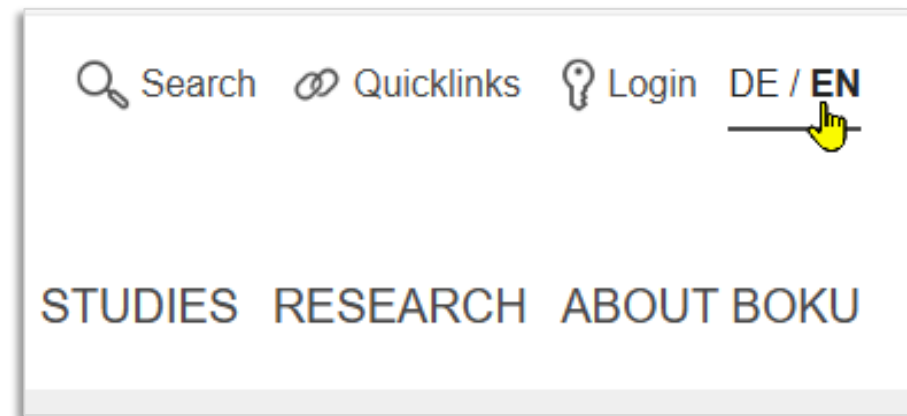


The most important
IT services

for new BOKU students



Overview IT services Where is the best place to start?



→ <https://short.boku.ac.at/it-services-students>



Overview of the most important IT services for students

- **Activate your account**
- **Multi-factor authentication (MFA)**
- **BOKUonline**
- **BOKUcard**
- **E-Mail for students**
- **BOKUlearn**
- **Wi-Fi – eduroam**
- **PC rooms**
- **Storage space – Filr, BOKUdrive**
- **BOKUprint – print, copy, scan**
- **Video conferencing with Zoom**
- **BOKUNavi – Guide to buildings and lecture halls**
- **Other IT services**
- **Who do I contact?**



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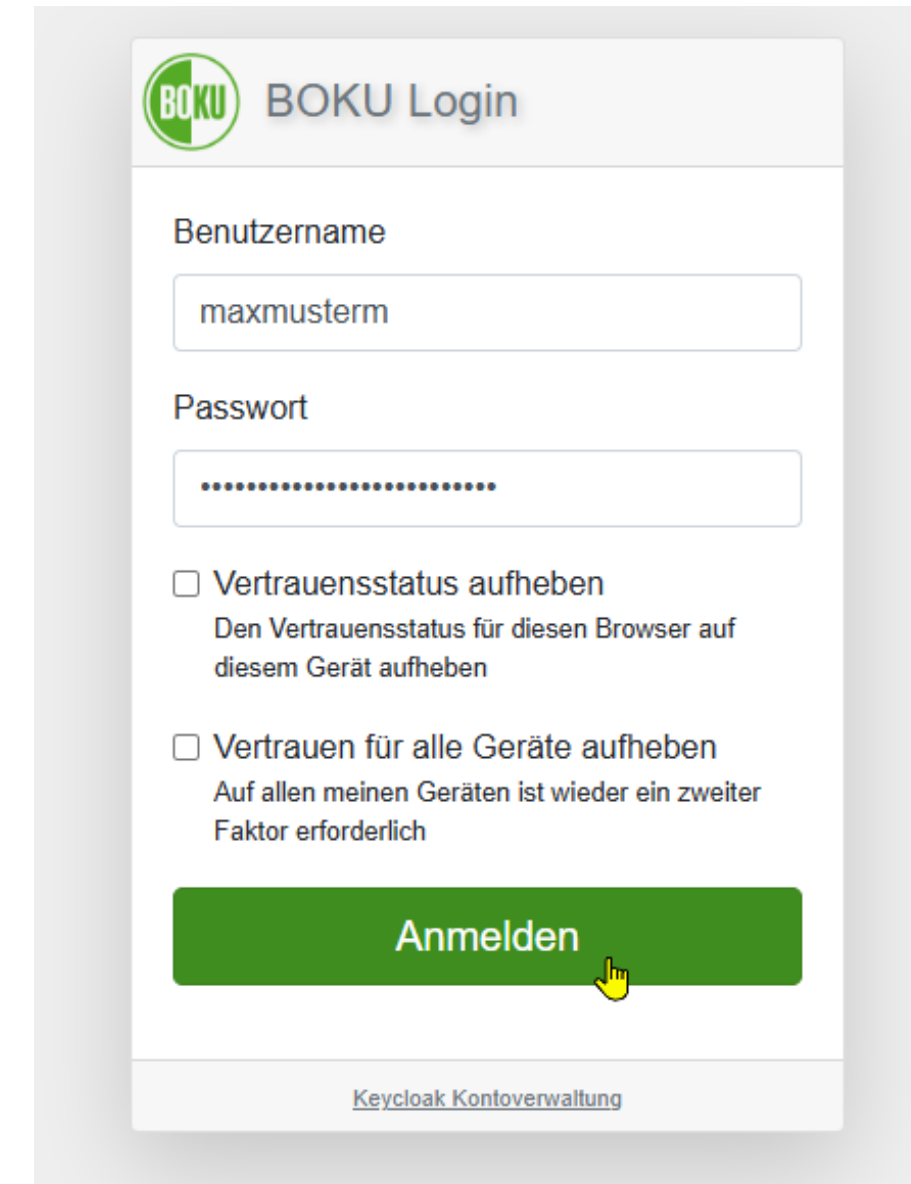
Activate student account

- With the pre-registration account ...
 - ... you *cannot* register for courses
 - ... you are *not yet* able to log in to BOKUlearn
 - ... you *can't* use any other IT services yet
- You will receive the **PIN code** for the student account in person at the appointment in the **study services**.
- Pay tuition fees (if not already done in the student services)
- **Enter the PIN code** at:
 - <https://short.boku.ac.at/it-account-aktivieren>
- Choose a good password.
- **Registration for courses in BOKUonline** is now possible.
- Use of student mailing possible and recommended from now on
- Login to BOKUlearn is only possible the following day.



Password

- Choose a good password <https://short.boku.ac.at/it-secure-passwords>
- **Never pass on your password, not even to BOKU IT employees!**
- Never send your password by e-mail.
- Memorize your password and enter it regularly.
- You may need it once in a PC room.
- Stored only in the browser does not help if your device is lost.
- **Enter your password only on [https://... boku.ac.at/](https://...boku.ac.at/) pages!**

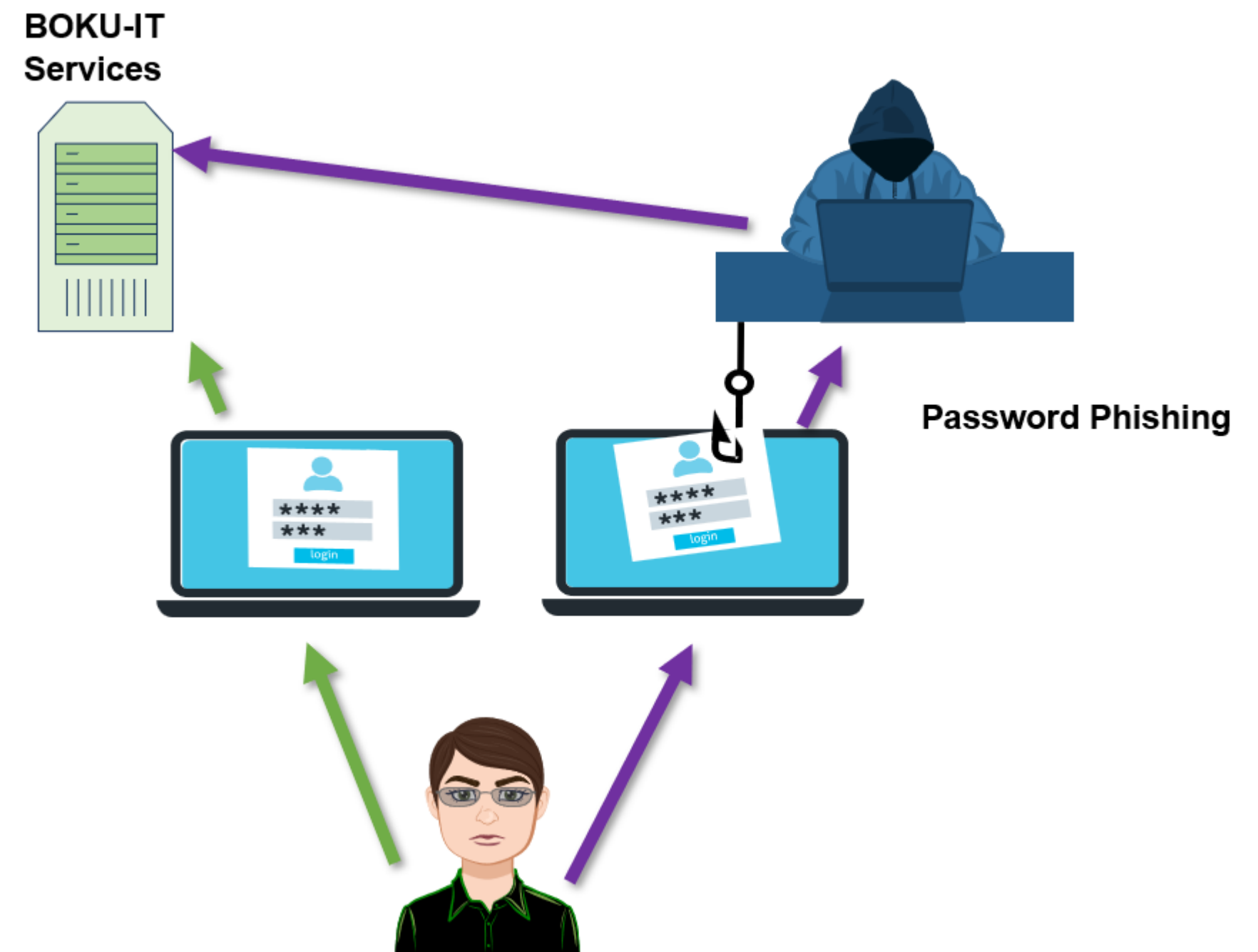


The image shows a screenshot of the BOKU Login page. At the top left is the BOKU logo, followed by the text "BOKU Login". Below this are two input fields: "Benutzername" (Username) containing "maxmusterm" and "Passwort" (Password) which is masked with dots. There are two checkboxes below the password field: "Vertrauensstatus aufheben" (Remove trust status) with the subtext "Den Vertrauensstatus für diesen Browser auf diesem Gerät aufheben" (Remove trust status for this browser on this device), and "Vertrauen für alle Geräte aufheben" (Remove trust for all devices) with the subtext "Auf allen meinen Geräten ist wieder ein zweiter Faktor erforderlich" (On all my devices, a second factor is required again). A green "Anmelden" (Login) button is at the bottom, with a mouse cursor pointing to it. At the very bottom, there is a link for "Keycloak Kontoverwaltung" (Keycloak Account Management).

Attention, Password Phishing!

- Take good care of your BOKU password!
- Do not use your BOKU password for any other services!
- **Enter your password only on**

[https://... boku.ac.at/](https://...boku.ac.at/) pages



Overview of the most important IT services for students

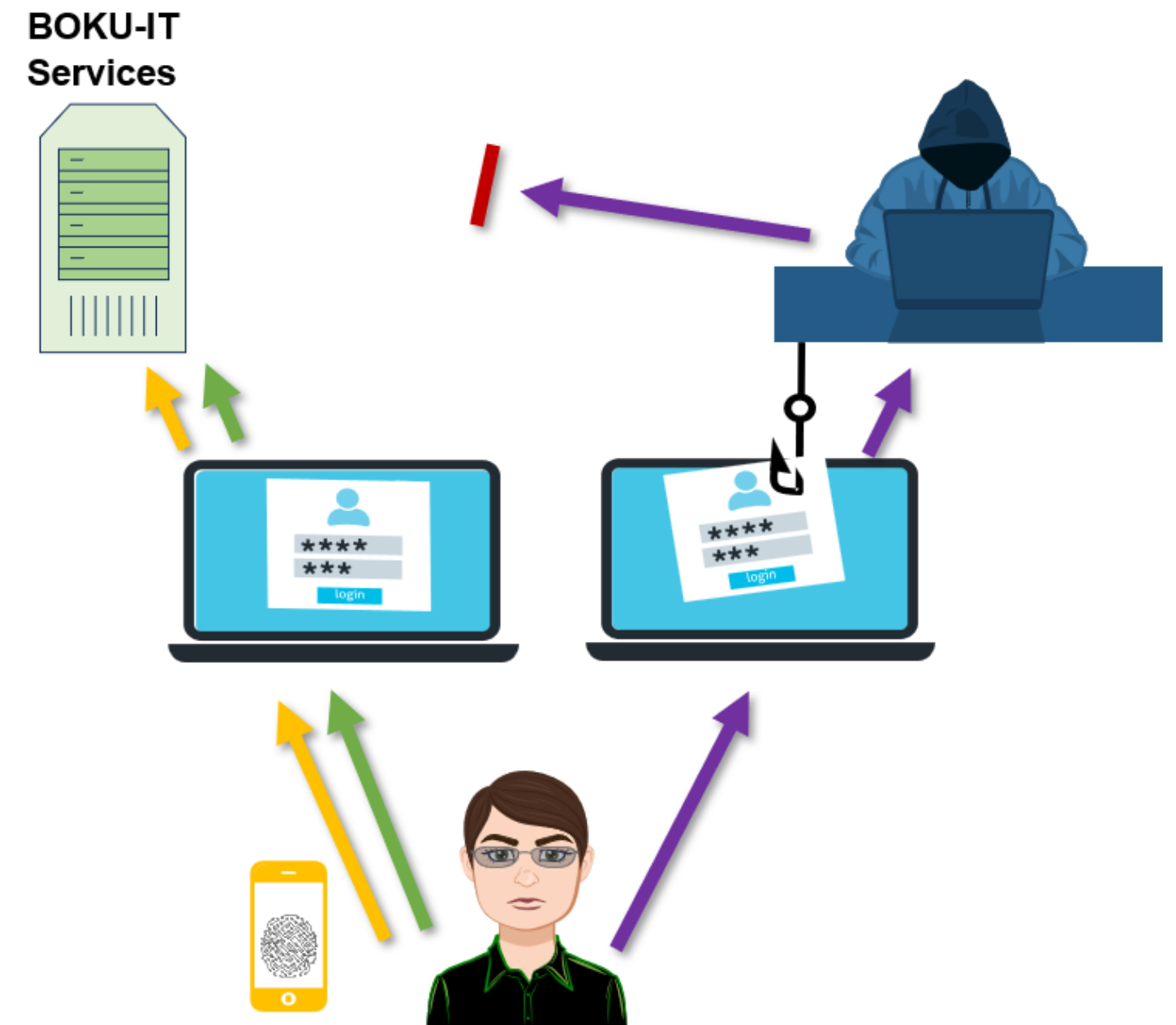
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Multi-Factor Authentication (MFA)

- MFA protects BOKU accounts
- MFA helps to avoid attacks on BOKU services.

Multi-Factor Authentication protects BOKU accounts



Multi-Factor Authentication (MFA)

- An **authenticator app** on your **Smartphone** generates **One-time Passwords (OTP)**.
So that login is possible everywhere.
- Print **recovery codes** and keep them safe.
In case your smartphone is not available.
- Set up your **personal notebook** as a **security token**.



The more factors you set up, the less easily you lock yourself out!

Detailed step-by-step instructions → <https://short.boku.ac.at/it-mfa-en>

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BOKUonline

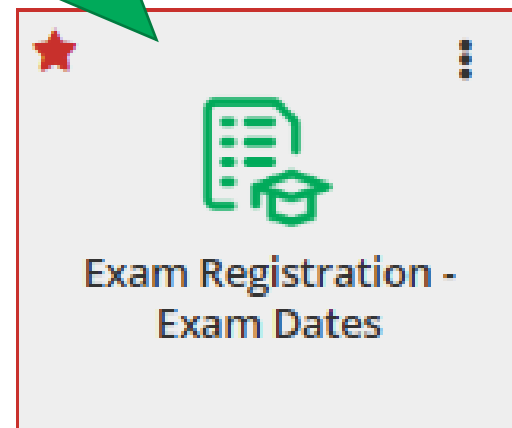
→ <https://online.boku.ac.at>

The screenshot shows the BOKUonline portal interface. At the top, there is a navigation bar with the BOKUonline logo, the user name 'iBOTA Musterstudent', and the language 'DE'. Below the navigation bar is a 'Startseite' button. The main content area is divided into two sections: 'Favoriten' and 'Alle Applikationen'. The 'Favoriten' section displays five application tiles: 'Mein Studium', 'Lehrveranstaltungen', 'Meine Lehrveranstaltungen', 'Prüfungsan-/abmeldung', and 'Terminkalender'. A green callout bubble labeled 'Favourites' points to this section. Below the 'Favoriten' section is a button labeled 'Nur Favoriten anzeigen ^'. The 'Alle Applikationen' section features a search bar 'Filtern nach Applikationstitel...', a grid of application tiles, and a 'Empfehlung' dropdown menu. The application tiles include: 'Mein Studium', 'Lehrveranstaltungen', 'Meine Lehrveranstaltungen', 'Prüfungsan-/abmeldung', 'Meine Leistungen', 'My Insights', 'Terminkalender', 'Studienerfolgsnachweis', 'Studienbestätigungen', 'Studienbeitragsstatus', 'Anerkennungen / Leistungsnachträge', 'Evaluierungen', 'Studien- / Heimatadresse', 'Dokumentation und Hilfe', 'email - Adressen', 'Studierenden-Mailbox', 'Kennwort ändern', 'Organisationsbaum', 'Studierendensuche', 'Abschlussarbeitenbörse', 'BOKUcard Foto-Upload', 'Studienangebot', 'Prüfungskalender', 'MFA (Keycloak Kontoverwaltung)', 'BOKU:LITsearch', 'BOKU Navi', 'BOKUlearn', and 'BOKUflow'. A green callout bubble labeled 'Add to Favourites' points to the 'Prüfungsan-/abmeldung' tile in the 'Alle Applikationen' grid.

BOKUonline

→ <https://online.boku.ac.at>

Add to Favourites



The screenshot shows the BOKUonline interface. At the top, the logo 'BOKUonline' is on the left, and 'iBOTA Musterstudent' and 'EN' are on the right. Below the logo is a 'Home' button. The main content area is divided into two sections: 'Favourites' and 'All applications'. The 'Favourites' section contains five tiles: 'My Degree Programme', 'Courses', 'My Courses', 'Exam Registration - Exam Dates', and 'Calendar'. A dropdown menu 'Show only Favourites ^' is positioned below these tiles, with a green callout bubble labeled 'Favourites' pointing to it. The 'All applications' section features a search bar 'Filter by application title...', a 'Recommendation' dropdown, and a grid of 40 application tiles. The 'Exam Registration - Exam Dates' tile in the first row of the grid has a red star icon in its top-left corner, indicating it is a favourite.

BOKUonline

- Mobile phone no. to receive text messages if courses are canceled at short notice

The screenshot shows the user profile page in BOKUonline. At the top, there is a navigation bar with a home icon and the text 'Visitenkarte/Arbeitsplatz'. Below this, there is a dropdown menu labeled 'Aktion' with a sub-menu 'Auswahl (Detailansicht)'. The 'Auswahl (Detailansicht)' menu is open, showing options: 'Bearbeiten', 'Persönliche Einstellungen', and 'Abmelden'. The 'Bearbeiten' option is highlighted in yellow. A pink arrow points from the 'Auswahl (Detailansicht)' menu to the 'Mobil für SMS-Empfang' field in the main form. Another pink arrow points from the 'Auswahl (Detailansicht)' menu to the 'Visitenkarte' option in the 'ACCOUNT' dropdown menu. The main form has several fields: 'Bestätigte E-Mail-Adresse' (with a 'Bearbeiten' button), 'Homepage', 'Telefon extern', 'Mobil', 'Mobil für SMS-Empfang' (with the number '436501234567' and an 'SMS Testen' button), 'Fax', and 'Zusatz Info.' (with a '750 Zeichen frei' indicator). At the bottom, there are buttons for 'Speichern' and 'Abbrechen'.

BOKUonline

- Mobile phone no. to receive text messages if courses are canceled at short notice

The screenshot displays the 'Business card/Workplace' settings page in the BOKUonline system. The page is titled 'Business card/Workplace' and includes a home icon and a language selector 'EN'. A dropdown menu is open, showing 'Business card' selected. The main content area is divided into several sections:

- Email:** Includes fields for 'Confirmed email address', 'Homepage', 'External phone no.', and 'Mobile phone'. The 'Mobile phone no. to receive text messages' field is highlighted in yellow and contains the number '436501234567'. A red 'Test message' button is next to it. Below the field, there is a note: 'Leave empty if you do not want to receive text messages. Please enter mobile phone number as indicated: '436501234567''.
- Fax:** Includes a field for 'Additional info'.
- Business card picture:** Includes an 'Edit' button.
- Business card/Workplace background image:** Includes an 'Edit' button.

At the bottom right, there are 'Save' and 'Cancel' buttons. The page also shows a character count: '750 characters left'.

BOKUonline

- Business card with mail forwarding
 - + phone number to receive information if course is cancelled
 - + change of postal address
- Explanation of course description (incl. rooms, ECTS)
- Course registration
- Course deregistration
- Calendar
- Registration for exams
- Enrollment documents

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BOKUCard

- Student ID (official photo ID)
Show during exams
In case of loss, report to the police
- Add money to your card at BOKUprint ATMs
- Login for printing or copying with the BOKUprint multifunctional devices
- Access to rooms
- University Library

→ <https://short.boku.ac.at/it-bokucard-stud>



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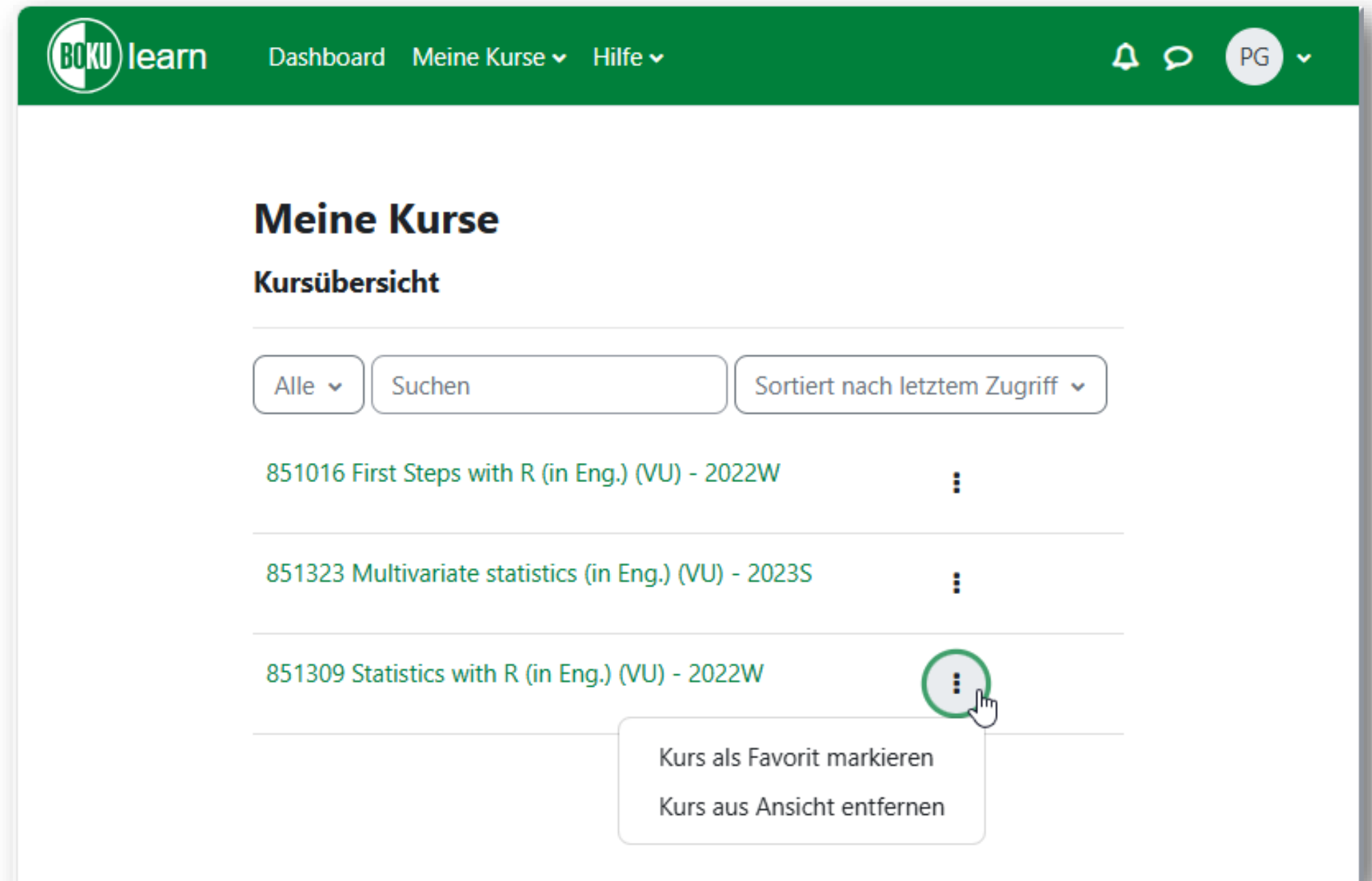


BOKUlearn (Moodle)

E-learning plattform

<https://learn.boku.ac.at/>

- After activating your BOKU account, you must wait one day to be able to log in to BOKUlearn.
- Register for courses in BOKUonline. You will be automatically enrolled in the corresponding BOKUlearn courses overnight.
- Before or at the beginning of the semester, sometimes not all courses are made visible by the lecturers. You will usually find out details on the first date of the course.



The screenshot shows the 'Meine Kurse' (My Courses) page on the BOKUlearn platform. The page has a green header with the BOKUlearn logo and navigation links for 'Dashboard', 'Meine Kurse', and 'Hilfe'. There are also notification and profile icons in the top right. The main content area is titled 'Meine Kurse' and 'Kursübersicht'. It features a search bar with a dropdown menu set to 'Alle', a search input field, and a sorting dropdown set to 'Sortiert nach letztem Zugriff'. Below this, there is a list of three courses:

- 851016 First Steps with R (in Eng.) (VU) - 2022W
- 851323 Multivariate statistics (in Eng.) (VU) - 2023S
- 851309 Statistics with R (in Eng.) (VU) - 2022W

A context menu is open over the third course, showing two options: 'Kurs als Favorit markieren' (Mark course as favorite) and 'Kurs aus Ansicht entfernen' (Remove course from view).

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PC rooms

<https://short.boku.ac.at/it-pc-rooms>

← BOKUnet, WLAN, PC rooms

PC and course rooms of BOKU-IT

- PC rooms - current information
- PC room TÜWI-02/05
- PC room ILWA-01/05
- PC room ILWA-01/07
- PC room MUG1-01/53.1
- PC room MUG1-01/24
- Course room EXNH-EG/28 (decommissioned as of February 16, 2026!)
- PC room MENH-EG/51
- PC / course room MUG1-02/78
- PC / course room MUG3-EG/32
- Rules of conduct
- Software and equipment
- Lectures in the PC and classrooms
- Lectures in the Linux PC room


PC and course rooms of BOKU-IT

BOKU-Start > BOKU University > Working at BOKU University > Services > IT Services > Get connected > BOKUnet, WLAN, PC rooms

This page is available under these URLs:

<https://boku.ac.at/en/boku-it/themen/get-connected/bokunet-wlan-pc-raeume/pc-raeume>

<https://short.boku.ac.at/it-pc-rooms>



PC rooms of the BOKU-IT

Studying and teaching in a welcoming atmosphere with up-to-date equipment

PC Rooms


Türkenschanze

- [PC / course room MENH-EG/51](#)
- [PC room TÜWI-02/05](#)
- [PC room ILWA-01/05](#)
- [PC room ILWA-01/07](#)

Muthgasse

- [PC room MUG1-01/53.1](#)
- [PC room MUG1-01/24](#)
- [PC / course room MUG1-02/78](#)
- [Linux PC / course room MUG3-EG/32](#)

Contact & Support



Questions or problems?

See also

[BOKUprint](#)

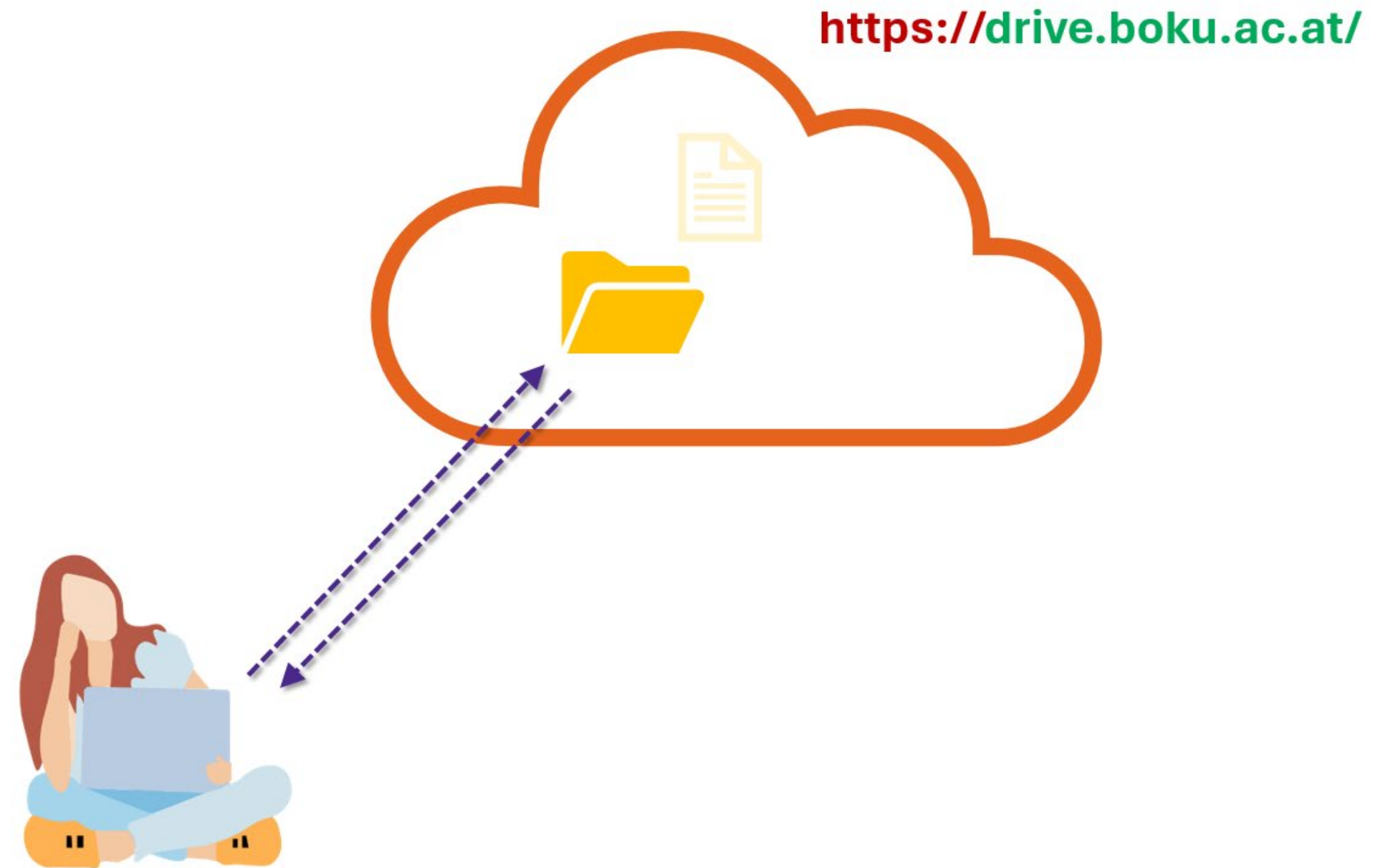
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BOKUdrive

- 20GB storage space for your files
- Your data won't be lost, even if something happens to your notebook.
- Data is secure and GDPR-compliant on BOKU servers.
- Access via web browser from anywhere.
- With the installed client, synchronization on your own PC(s) is possible.

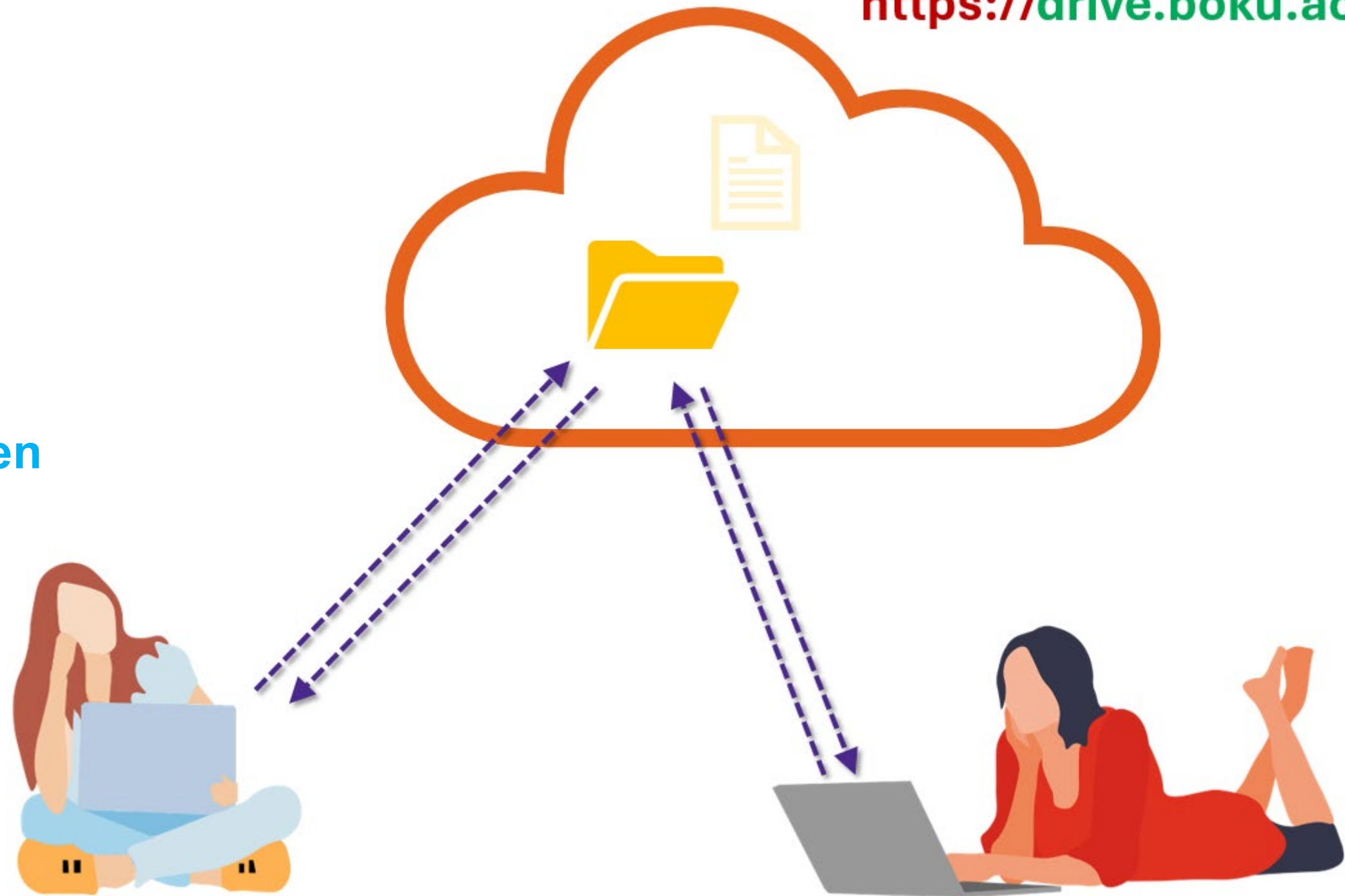


BOKUdrive

- Exchanging or collaborating on files with other students and faculty is easy

<https://short.boku.ac.at/it-bokudrive-en>

<https://drive.boku.ac.at/>



BOKUdrive



Freigeben **Chemie-Mitschriften**

Download-Link

Upload-Link

Freigabe für Benutzer

Freigabe für Gruppe

Benutzerdefinierte

Freigabeberechtigung

Gast einladen

Passwort hinzufügen

Befristung hinzufügen

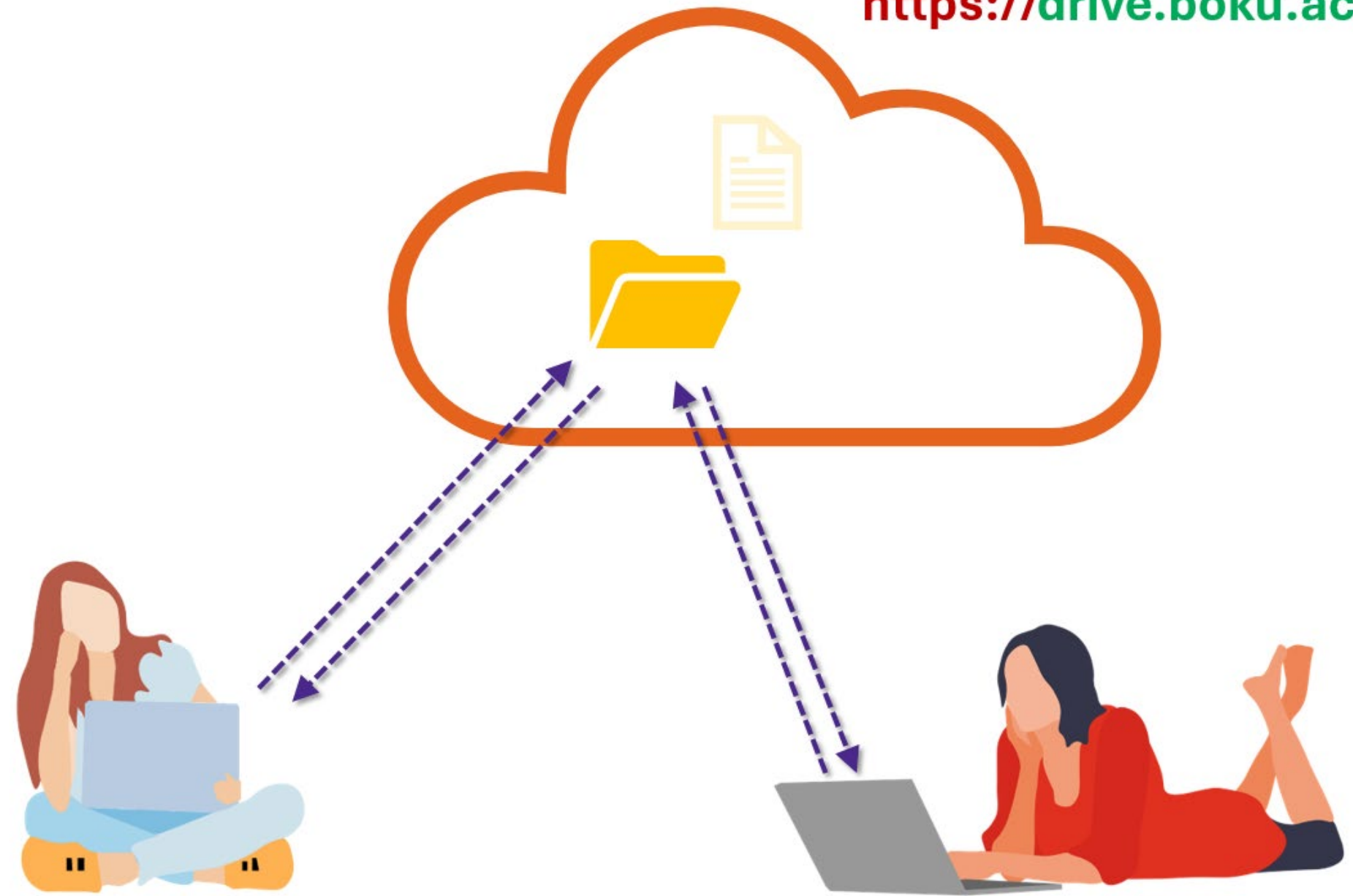
Berechtigung festlegen

Vorschau und Herunterladen

Nur Vorschau erlaubt

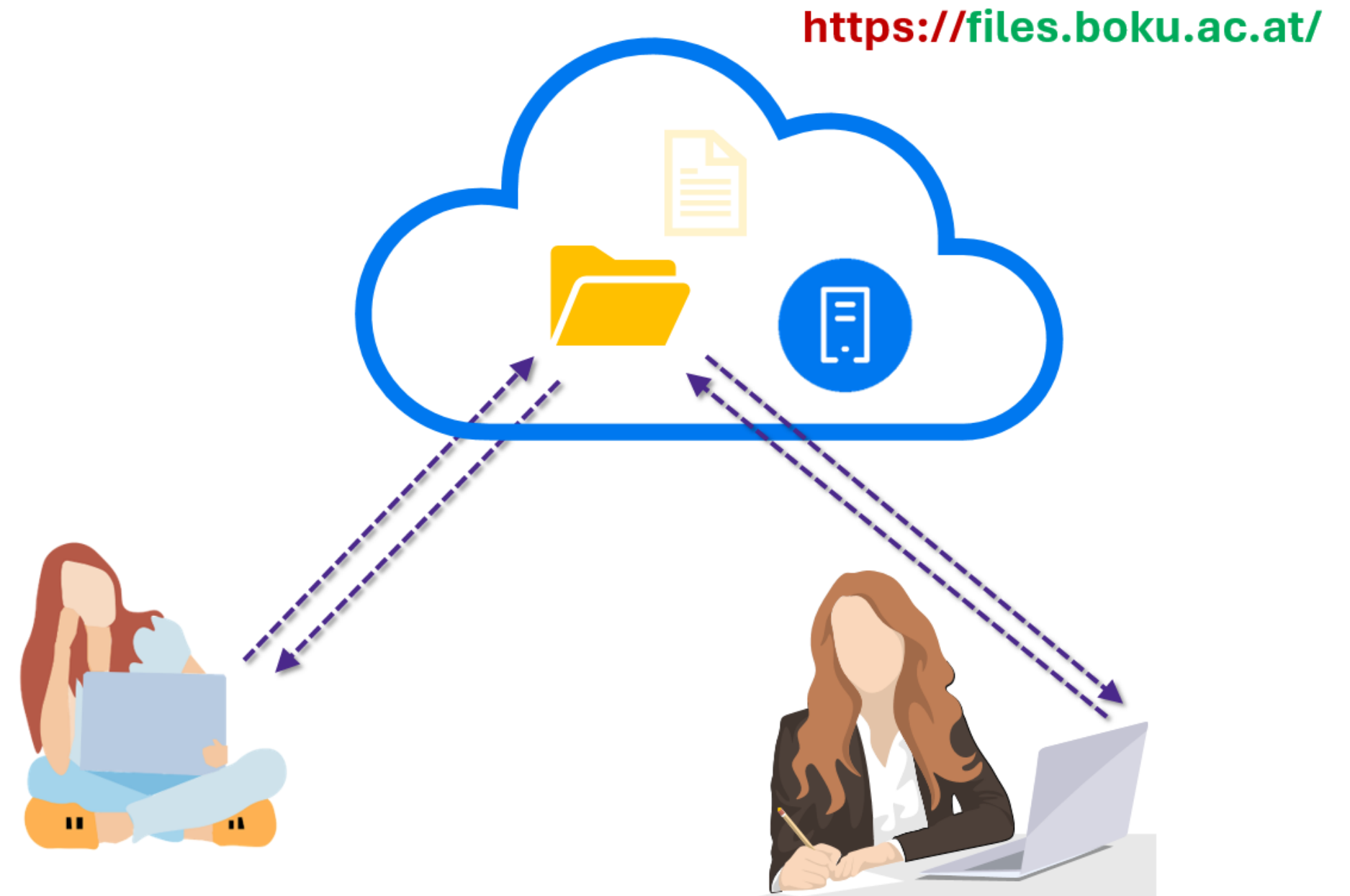
Erstellen

<https://drive.boku.ac.at/>



BOKUfiles, Filr, OES network drive

- 20 GB storage space for your files
- Data is available in the PC room in the M: drive.
- Access via web browser from anywhere.
- Data is secure and GDPR-compliant on BOKU servers



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BOKUprint

Print, Scan, Copy



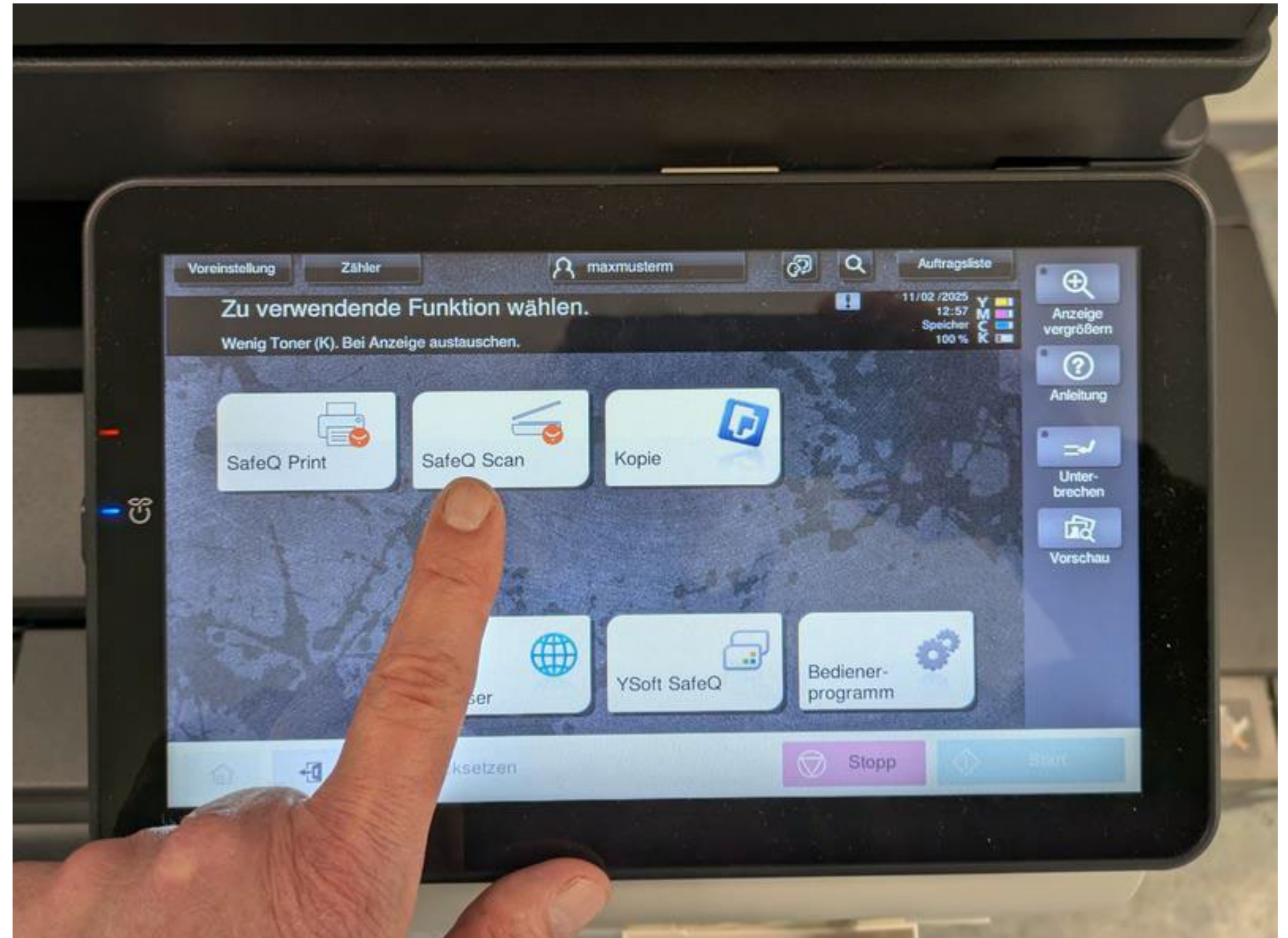
BOKUprint

Logging in with the BOKUcard



BOKUprint

Scanning is free



BOKUprint

Where can I find my scanned files?

- **Scan to BOKUdrive**

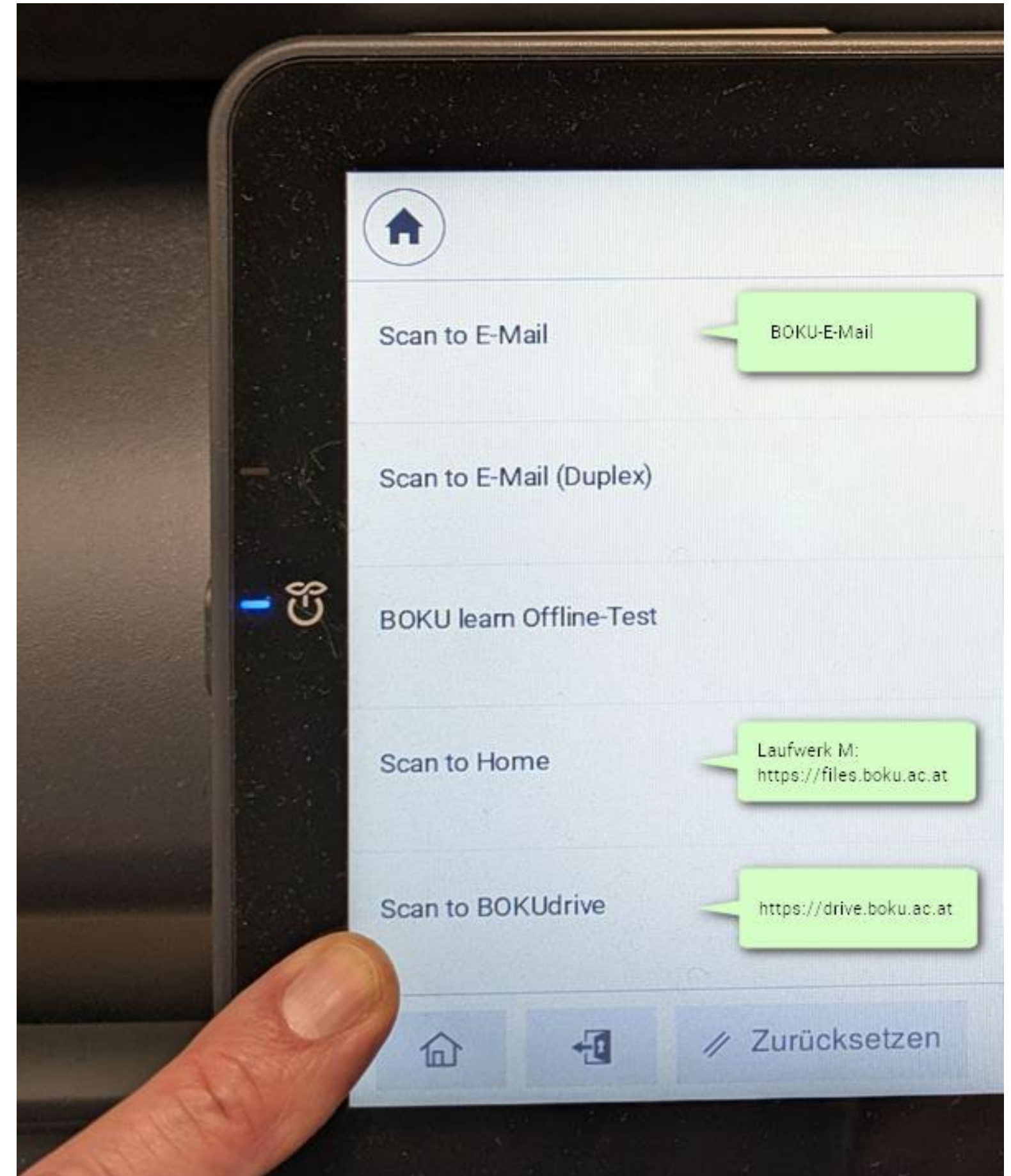
Access via <https://drive.boku.ac.at>

- **Scan to Home**

Access via drive M: in the PC room or <https://files.boku.ac.at>

- **Scan to E-Mail**

Access via <https://files.boku.ac.at>
(Not recommended for larger files.)



BOKUprint

Add credit to your BOKUcard.



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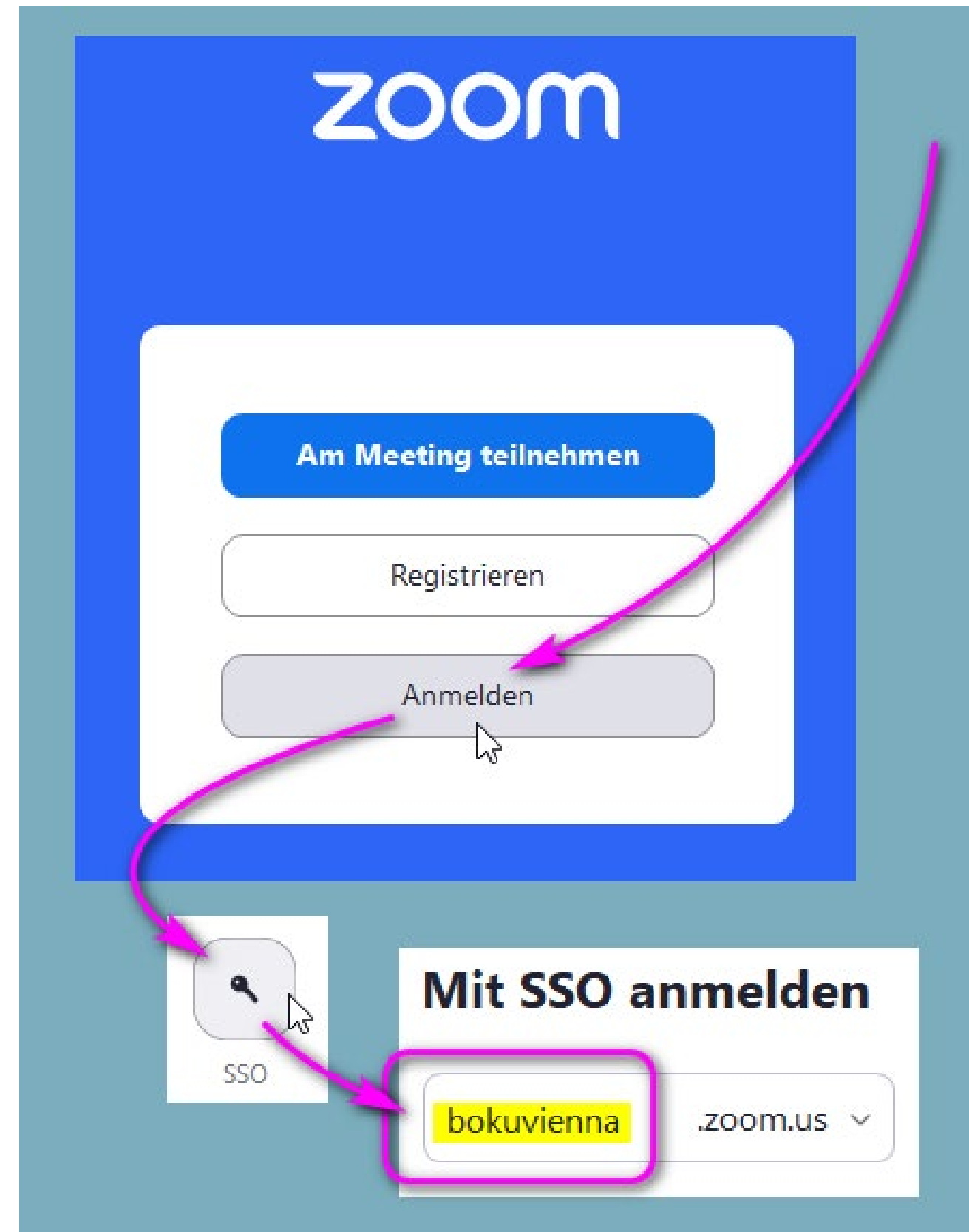
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Zoom

- **bokuvienna.zoom.us**
- Login with BOKU **SSO** (**S**ingle **S**ign-**o**n)

<https://short.boku.ac.at/it-zoom>



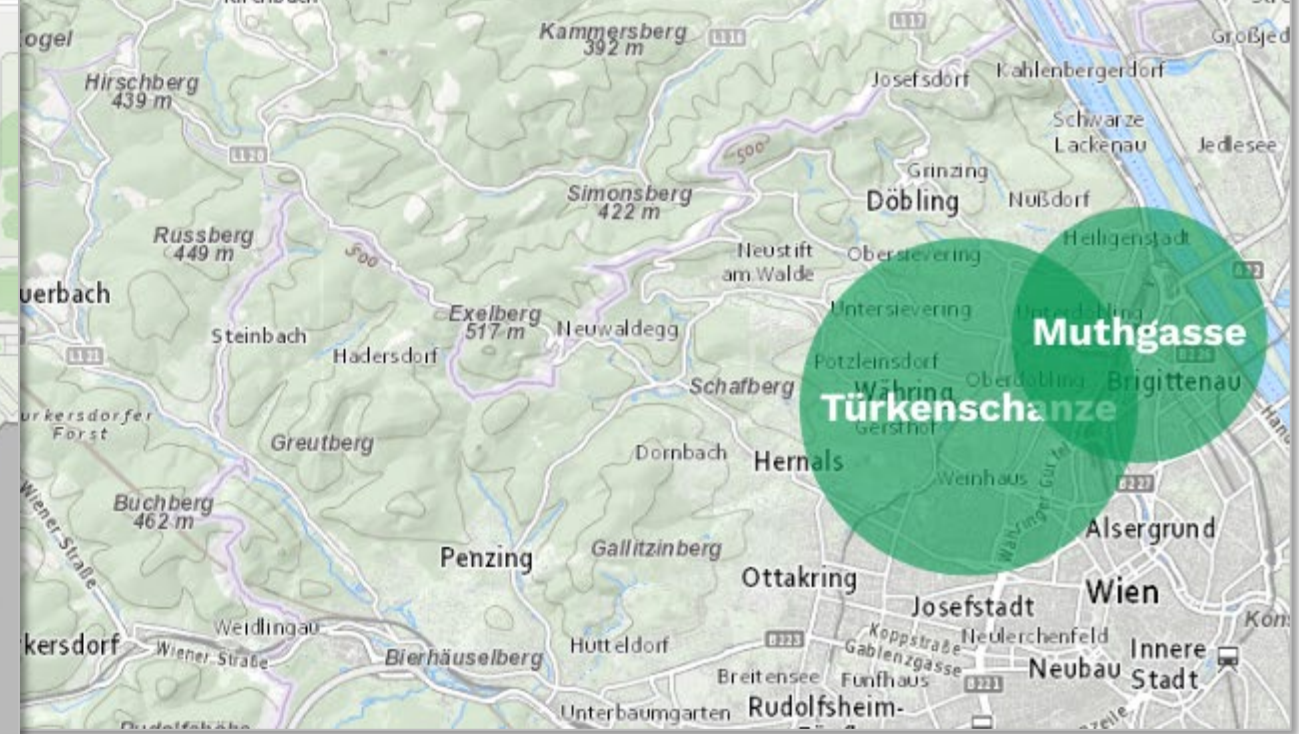
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BOKU Navi

<https://navi.boku.ac.at>



The interface shows a search bar at the top with the text "Durchsuchen Sie uns...". Below the search bar is a list of "Points of Interest" with icons and labels:

- Zugang
- Lehre
- Sonstige Infrastruktur
 - Kopier-/Druckgerät
 - BOKU-Print Aufladekassa
 - Medienstelle
 - Fuhrpark
 - Kundenbüro
 - Garderobe
 - Bankomat
 - Aushang
 - WC
 - Wickeltisch

The main map area displays a detailed floor plan of a building complex. Several service points are marked with green circles and labels: ILWA, SCHW, EXNH, IKIP, and VERW.

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Who do I contact?

For questions that affect the entire study programme, such as:

- Reporting, forwarding
- Tuition fees, etc.

Please contact the study services:

➔ <https://boku.ac.at/studienservices>

Who do I contact? Courses, Examinations

- Registration, deregistration
- Content issues

→ Lectures

→ Secretariat

Under Organisation you will find the institute.

Contact details of the institute secretariat can be found under the link under **(Contact)**.

Suchbegriff mikroökonomie **Suchen**

Suchbereich LV-Nr Titel Lehrinhalt / Lehrziel
 Deutsch Englisch

LV-Nr	Zeit Ort	Titel
731116	24W	Grundlagen der Ökonomie - Übungen
731127	24W	Grundlagen der Mikroökonomie
731127	25S	Grundlagen der Mikroökonomie

Allgemeine Angaben

Titel: Grundlagen der Mikroökonomie

Nummer: 731127

Art: Vorlesung

Semesterstunden: 2

Angeboten im Semester: Wintersemester 2024W

Vortragende*r (Mitwirkende*r): Leonhardt, Heidrun Else (Hacek, Marion)

Administrative Mitarbeiter*innen:

Organisation: Nachhaltige Wirtschaftsentwicklung (Kontakt)

Stellung im Studienplan / ECTS-Credits: Pflichtfach: 1 | Wahlfach: 0 | Doktoratsstudien: 0

Who do I contact?

Technical questions about all IT services

- **BOKU-IT Hotline**

➔ <https://short.boku.ac.at/it-hotline>

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Overview IT services

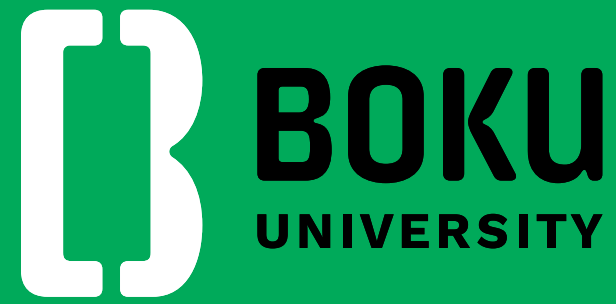
Where can I read all this?



→ <https://short.boku.ac.at/it-services-students>



[Merci BOKU]



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